

KENDALL HOUSE Report

Tracking of Recommendations

Among its recommendations the main Kendall House report made 19 which are primarily aimed at the dioceses of Rochester and Canterbury. The report said “that they should be enacted promptly, certainly by December 2016. The actions in response to them should be overseen by the diocesan bishops and their senior staff.”

Number		Status	Who By	When
1	Both dioceses should make a public apology to all former residents for the abuse at Kendall House. This should be led by the most appropriate senior person	COMPLETE	+T/+J	13/7/16
2	Both dioceses should also apologise for the length of time it took to commission an independent review when concerns about the home were known whilst it was still open, and then subsequently raised by a former resident in the 1990s	COMPLETE	+T/+J	13/7/16
3	Both dioceses should make copies of this report available to all who participated in the review and also make it publicly available through their websites	COMPLETE	+T/+J Anna Drew	13/7/16
4	Both dioceses should make ex-gratia payments to all former residents who participated in the review to acknowledge the pain of revisiting the trauma of Kendall House	COMPLETE	Via Rochester	December 2016
5	After the publication of this report, both dioceses should make arrangements for any other former residents of Kendall house who wish to come forward and tell of their experiences, to do so in a supported and confidential manner	COMPLETE /4 former residents have come forward	Via Rochester	Addendum Report published December 2016

6	Both dioceses should assure themselves as to the capacity of their existing safeguarding teams to be able to respond effectively to matters which may now surface, such as other allegations of historic abuse following the publication of this report	RAG believes it has the capacity to respond effectively to any further matters which may emerge. COMPLETE	Discussed at RAG	13/9/16
7	Both dioceses should organise and fund an event inviting all former residents who participated in the review to come together informally to meet each other	+T/+J asked TLW to consider organising. Invitations sent to all 24 participant survivors for events at TLW on 7/1/17 and 21/1/17. COMPLETE	Event took place on on 21/1/17 at The Living Well	9/11/16 2/12/16 21/1/17
8	Both dioceses should consider holding a joint annual service of healing and reconciliation for all survivors of historic abuse	+T/+J asked TLW to take the lead in organising. TLW will organise. ONGOING	Event held in Penge June 2017 New event due in Maidstone Sept 18	June 2017 Sept 2018
9	As part of their safeguarding arrangements, both dioceses should assure themselves of the effectiveness of their current arrangements for engaging with survivors of abuse, and extend an invitation to former residents of Kendall House to participate in these	RAG believes it has the necessary capacity, experience and expertise to engage appropriately with survivors of abuse. In order to ensure that best practice continues to evolve use must be made of the experience of all service users, including survivors of abuse, and RAG is working to develop work in this area. COMPLETE	Discussed at RAG	13/9/16
10	Both dioceses should assure themselves of their arrangements for their committees or groups of staff who have a remit for social welfare or safeguarding of children or vulnerable adults, that they have access to appropriate professional expertise for advice. In the case of committees, this should be in the form of core membership or chairmanship	RAG and the DSMG have Terms of Reference approved by the Archbishop's Council and have effective professional expertise, including extensive social work experience and legal expertise, available in their membership. COMPLETE	Discussed at RAG	13/9/16

11	Both dioceses should assure themselves that all diocesan committees develop a way of working that fosters a style of curiosity, scrutiny and constructive challenge in the manner of members taking on a 'critical friend' role to officers. This should be facilitated by the development of clear guidelines and standards for practice	i) RAG believes it operates as a collaborative team always open to challenge from within and without. It acts as a "critical friend to the DSAs. This modus operandi is encapsulated in appropriate protocols and guidelines. ii) All diocesan officers receiving basic safeguarding awareness training ONGOING	i) Discussed at RAG ii) JJH	13/9/16 Aug 2016
12	Both dioceses should assure themselves that all committees have clear written terms of reference, and clear, written reporting and accountability arrangements. These should be reviewed at least every two years and assurance given they are fit for the purpose for which they were established. This should be overseen by the Diocesan Synod;	Existing terms of circulated to all frameworks and groups. NEXT REVIEW Due 2018-2021 Synod triennium	JJH & all frameworks	2017
13	Both dioceses should ensure that guidance is available for parishes and local church communities to advise on standards for their residential and other relevant services provided to children, young people and vulnerable adults;	Canterbury Diocese has produced comprehensive guidelines which are circulated to all clergy and parishes. Further practical advice is provided on the diocesan website and the DSAs are always available to answer particular queries and to provide support COMPLETE	RAG/DSMG	2016
14	Both dioceses should assure themselves that all committees that have a role in relation to services or advice connected to children, young people or vulnerable adults have processes in place to hear directly and frequently from representatives of these groups	DSMG seeks to have representatives from KCC Social Services, Children's Health Police etc.	Discussed at RAG	13/9/16

15	As part of their preparation for the appointment of any new bishop, the dioceses should develop a template for a confidential risk-based document prepared on behalf of the outgoing bishop for their successor. This should include matters relating to safeguarding. As there is often a lengthy gap between appointments, this will minimise the risk of unintentional loss of diocesan memory, and the risk of missing important matters for the new bishop to address	Graham Tilby advised that National Church awaiting templates from Canterbury & Rochester. Meeting with Bishop Trevor took place January 2017 and work is in progress COMPLETE	Approved by ABC April 2018 and sent to Graham Tilby	April 2018
16	Both dioceses should assure themselves that as part of their training package on safeguarding for parishes, for both clergy and laity, that they include skills to correctly record, respond and act upon hearing disclosure of abuse – whether recent or historic, from survivors or from others	The national training and development framework, which is being carefully implemented by Canterbury, ensures that the appropriate people are equipped with the skills to properly process all disclosures of abuse NATIONAL SAFEGUARDING TRAINING CURRICULUM ADOPTED	Discussed at RAG Implemented	13/9/16 2017
17	Both dioceses should assure themselves that their independent safeguarding groups oversee and quality assures all training programmes connected to safeguarding. Further, that membership should include representation from at least 3 of the following professions – police, social workers, medicine or nursing, teaching and a relevant national charity	RAG/DSMG oversee roll out of national training and development framework. The membership of the DSMG includes representatives from the police, children's and adult social services and the nursing profession. ALWAYS ONGOING	Ongoing at RAG	
18	Both dioceses should assure themselves they have identified a senior clergy person (such as archdeacon or suffragan bishop) as the clergy 'champion' for safeguarding;	ABC believe that RAG acts as the champion RAG believes Bishop gives unstinting support on safeguarding matters	ABC	22/09/16
19	Both dioceses should share this report and their responding actions with (as a minimum) the chair of independent safeguarding board for Kent County Council; the chairs of the safeguarding boards from surrounding councils; the National Safeguarding Team for the Church of England; ecumenical partners; and the Independent Child Sexual Abuse Inquiry team (Goddard).	Report & recommendations shared with Diocesan Synod Also shared with IICSA, Nat Safeguarding Team and KCC.	Diocesan Synod	12/11/16

A1	The Bishops of Rochester and Dover should take this opportunity to apologise on behalf of the church to the four women who came forward this time to disclose their horrific and indefensible experiences at Kendall House. Further, to give their assurance that the events that took place at Kendall House never happen again in any facility run by their dioceses.	Letters sent by +J COMPLETE		2/12/16
A2	The Bishops of Rochester and Dover should consider extending an invitation to the former residents of Kendall House who participated in either the main or extended review, to meet them personally. The purpose of this meeting would include an opportunity for a face to face apology, and also to offer assurances about the commitment of both dioceses to safeguarding now and in the future.	Offered 21/1/17 and still open if required OPEN INVITATION	+J/+T	21/1/17
A3	One of the earlier recommendations was for the dioceses to facilitate an event for the former residents, to give them an opportunity, should they wish, to come together. We understand this event has not yet taken place. We request that an invitation is extended to the four women in this report to attend.	See Recommendation 7		
A4	We ask that both dioceses, in their considerations on how they will engage with survivors of abuse in the future, reflect on the role of the church and its local partnerships with health, social care and charitable organisations, and consider its role in raising awareness of the need for therapeutic support for abuse survivors.	Considered at RAG and Paper approved <input type="checkbox"/> Engagement with 20 survivors since 2002 <input type="checkbox"/> Appointment of 5 authorised listeners + 1 in CI's <input type="checkbox"/> Elaine Rose involved in authoring national responding well guidelines <input type="checkbox"/> Established Links with KCC, Kent Police, Statutory Agencies and Counselling Bodies <input type="checkbox"/> TLW expertise available and offered as part of CofE Safe Spaces Project		5/12/16

Key:

RAG	<i>Diocesan Risk Assessment Group</i>
DSMG	<i>Diocesan Safeguarding Management Group</i>
ABC	<i>Archbishop's Council</i>
TLW	<i>The Living Well</i>
CI	<i>Channel Islands</i>