

# **Living Directory**

Spring 2024

#### Introduction

Connecting Canterbury is a Christian Charity run by volunteers supported by Christians Together in Canterbury and other Christians and churches in the local area under the auspices of Together Kent, within the Communities and Partnerships Framework, part of the Diocese of Canterbury.

We seek to provide support for people in need in Canterbury, offering small emergency payments for energy and grants for white goods and other large items.

We provide a listening ear for people needing to discuss their difficulties and we signpost people to organisations for other types of support, this includes debt help, housing and fair loans through Kent savers.

The aim of this living directory is to list the details of churches, charities, organisations, and individuals committed to supporting people in various types of need.

We want it to be a living directory, in that contact between ourselves and the groups listed is maintained on a regular basis.

We are also keen to encourage connections between people and the work they are doing to support others and hope that we might one day be able to celebrate the work being done in our city in a day of sharing.

For updates/corrections/additions please contact Helen on connectingcanterbury@diocant.org

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## Community

These organisations offer a place of community for all sorts of different people

	Canterbury Umbrella
CANTERDURY	Drop in for folk with mental health problems.
UMBRELLA	St. Peter's Place 01227 767660 <u>enquiries@canterburyumbrella.org</u>
	Centre: Mon-Fri 8am-4pm Cafe: Mon-Fri 8am-3pm
	Cityspace
cityspace	A sanctuary in the city, for community, creativity and space. Tea,
	Coffee, Cake and Chat.
	47 Northgate, CT1 1BE;
	Contact Lyndall Bywater; <a href="mailto:com/canterburyboilerroom@gmail.com">canterburyboilerroom@gmail.com</a>
	Tuesday 5pm-7pm; Wednesday 11am-1pm and 3pm-5pm
	Thursday 3pm-5pm
	Coffee and Chaos (The City Church)
COFFEE &	Parent and toddler group, Wednesdays 10:00am-11:30am
CHAUS	£1 per family
⊕ THE CITY	The Scout Hut, 37a Heaton Road, Canterbury, CT1 3QA
	Hersden Community Centre
	HCC has been at the heart of the community for many years. Offering a
	friendly and professional environment to both local residents and
	businesses for local group activities, family events and meetings.
	Hersden Community Centre, The Avenue, Hersden, Canterbury, Kent
	CT3 4HL <u>info@hnca.co.uk</u> 01227 712040
	Lily's Bistro
	A community using a love of food, community and the environment to
(ilux)	feed into their ambitions. There is a Bistro on Palace Street open
	Tuesday-Saturday 10-4 and a café as part of the hub at the Baptist
	Church Thursday and Friday 11-2. <u>info@lillysbistrocatering.com</u> Zoe
	Roda 01227 769555
	Northgate Ward Community Centre
	To promote education, healthy lifestyles, relieve poverty and provide
	cultural opportunities by initiating projects, services, leisure activities,
	advice and support in the interest of social welfare for the residents of
	Northgate Ward & Canterbury District.
	Northgate Centre, Military Road, Canterbury
	01227 785293 admin.nwcc@btconnect.com
	Querns Community Centre
ease	Querns Community Centre is a welcoming and friendly centre available
	for the community; and used by support groups.
	For more information contact Jane on 01227 478958;
	Quernscommunity@btconnect.com or visit their page on Facebook
	Riverside Children's Centre
* -	Offering a range of groups and services from language and
Diversida	communication development to fun and play groups, as well as
Children's Centre	offering instructional courses and programmes for new parents and
A SureStart Children's Centre	carers. Kingsmead Road, Canterbury, CT2 7PH 03000413999 Riversidecanterbury@kent.gov.uk
	Health visitors: 03007900156 Midwives: 01227 864152
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## One o



One day a week pop up coffee shop based in Spring Lane
Neighbourhood Centre. Open every Tuesday from 9am-3pm, Route 23
serves a range of hot drinks including fresh cappuccino and latte, a
variety of teas and choice of breakfasts, lunches and snacks.
Spring Lane Neighbourhood Centre, Sussex Avenue, CT1 1RT
route23.projectmanager@gmail.com

#### The Hub Café

Route 23



The Hub Café is a collaboration between Canterbury Baptist Church and Lily's Social Kitchen CIC. Based in St. Georges Place (opposite Waitrose) we offer a pay as you feel café, with pay it forward scheme, community fridge and takeaway meals.

For more information please call 01227 456204 or email <a href="mailto:hubdeveloper@canterburybaptistchurch.org.uk">hubdeveloper@canterburybaptistchurch.org.uk</a>

#### **The Salvation Army Annexe**



Next door to the main Salvation Army building in Whitehorse Lane - a drop in centre open on Tuesday and Friday between 10-2 offering free tea, coffee, toast, cake and biscuits, a place to rest for a while, and have a friendly chat.

Alison and Gavin Friday; 01227 427481; canterbury@salvationarmy.org.uk

### Advice

These organisations offer specialist advice and signposting to other organisations.

	Age UK Canterbury
	•
Canterbury	Aiming to provide life-enhancing services and vital support to people
DOPLIK	in later life. Delivering a range of services.
ugeok	The Centre, Castle Row 01227462368
	info@ageukcanterbury.org.uk
	Canterbury City Council
W Marie	with a variety of services including benefits; support; housing; and
	council tax.
CANTERBURY	Military Road, Canterbury, CT1 1YW 01227862000
CITY COUNCIL	Care Navigation
	An information, advice and guidance service for over 18s or people
Care Navigation	with complex needs.
9	Connect Well East Kent, Social Enterprise Kent CIC, 2nd floor Mill
	Lane House, Margate, Kent, CT9 1LB
	CHAC – Canterbury Housing Advice Centre
	A registered charity with the objective of relieving poverty and
CANTERBURY	homelessness in the Canterbury District.
B 40	2nd Floor, 24 Burgate, Canterbury, Kent, CT1 2HA
L CH S	01227 762605 or email adviceteam@chac.co.uk
OADVICEG	Drop-in centres:
	Herne Bay: Thursdays 10 am to 12 noon (185-187 High St, Herne Bay)
	Whitstable: Thursdays 1 pm to 3 pm (Whitstable Umbrella)
	Children's Social Services and Safeguarding
Children's	Safeguarding and promoting the welfare of vulnerable children and
Social	offering a wide range of care services to children and their parents.
Services and Safeguarding	·
Sai Sguai am g	Brook House, John Wilson Business Park, Reeves Way, Whitstable, CT5 3SS. 03000418433 07717852866
christians anainst	
CAP	Christians Against Poverty (CAP)
1021	Providing free debt help, run with local churches, to provide practical
	and emotional support.
	CAP debt help
	Advice for people in debt from the national CAP team. Contact
	info@capuk.org, phone 08003280006
	With local support from Canterbury Debt Help based at St Mary
	Bredin church, contact tonywashington@capuk.org
	bream charch, contact tonywashington@capuk.org
	CAP Lifeskills
	Coaching from Emmanuel church on a wide range of CAP-supported
	topics including eating and cooking on a budget, smart shopping and
	spending, budgeting and wisdom in relationships.
	,
	CAP Money
	Coaching from Emmanuel Church in budgeting using CAP materials
	including on-line toolkit. Contact <a href="mailto:paul@lusk.org.uk">paul@lusk.org.uk</a>



#### **Citizens Advice Bureau Canterbury District**

Providing free, confidential and impartial advice and campaigning on big issues affecting people's lives. 01227 452762 3 Westgate Hall Road, CT1 2BT.

Admin@canterburycab.cabnet.org.uk



#### **Citizens Advice Bureau Herne Bay District**

Providing free, confidential and impartial advice and campaigning on big issues affecting people's lives.

185/187 High Street, Herne Bay, CT6 5AF 01227 740647 Admin@canterburycab.cabnet.org.uk

#### **Connecting Canterbury**



A Community Bank and Hub, offering access to Canterbury residents in need. Help with debt, housing, benefits, finances, budgeting, mental health or something else. 07999 900659

connectingcanterbury@diocant.org

Thursday – Baptist Hub 11-1 Friday – All Saints Church 10-12

#### **CROP Kent**



Connecting

Provide information, Advice & Guidance, and advocacy to older people 55 and over. Support can be provided over the telephone/home visit from a trained volunteer advocate on any issue you are struggling with including benefits; attendance allowance; PIP and Blue Badge.

Telephone 01622 851200 Email: <a href="mailto:lenham@cropkent.org.uk">lenham@cropkent.org.uk</a>

Web: www.cropkent.org.uk

#### Ethnic Minorities in Canterbury



#### **Ethnic Minorities in Canterbury**

Ethnic Minorities In Canterbury (EMIC), is a user led organisation working as a collective voice for minority ethnic communities in Canterbury. We promote health & wellbeing, cultural diversity, and Social cohesion. We act as a cultural bridge between the communities and mainstream service providers. We work to help BAME individuals to integrate and connect with local ethnic communities.

07123654784 emiccanterbury@gmail.com www.emic.org.uk

#### **Hersden Community Centre**

HCC has been at the heart of the community for many years. Offering a friendly and professional environment to both local residents and businesses for local group activities, family events and meetings. Hersden Community Centre, The Avenue, Hersden, Canterbury, CT3 4HL

info@hnca.co.uk 01227 712040

#### **Northgate Community Centre**

To promote education, healthy lifestyles, relieve poverty and provide cultural opportunities by initiating projects, services, leisure activities, advice and support in the interest of social welfare for the residents of Northgate Ward & Canterbury District.

Northgate Centre, Military Road, Canterbury 01227 785293 admin.nwcc@btconnect.com

RED ZEBRA COMMUNITY SOLUTIONS	Red Zebra  Providing a social prescribing service in Canterbury, Faversham, Herne Bay, and Whitstable, helping to connect people to services and groups to improve wellbeing. Email: <a href="mailto:socialprescribing@redzebra.org.uk">socialprescribing@redzebra.org.uk</a> Phone: 01227 272781 Website: <a href="mailto:https://redzebra.org.uk/social-prescribing/">https://redzebra.org.uk/social-prescribing/</a> Address: Unit B2; Clover House, 1 Thanet Way, Whitstable, Kent, CT5 3QZ
Rising Sun Domestic Violence & Abuse Service	Rising Sun Offering support and guidance for adults, children and families affected by domestic abuse. Office opening hours: 9-5 Monday - Friday 01227 452852 referrals@risingsunkent.com One Stop every Thursday 09:30 – 12:30. At Riverside Children's Centre, Kingsmead, Canterbury CT2 7PH. No appointment necessary.
Riverside Children's Centre A SureStart Children's Centre	Riverside Children's Centre  Offering a range of groups and services from language and communication development to fun and play groups, as well as offering instructional courses and programmes for new parents and carers. Kingsmead Road, Canterbury, CT2 7PH 03000413999  Riversidecanterbury@kent.gov.uk  Health visitors 03007900156 Midwives 01227 864152
THE SALVATION SALVATION THE Annexe	The Salvation Army Annexe  Next door to the main Salvation Army building in Whitehorse Lane – a drop-in centre open on Tuesday and Friday between 10-2 offering free tea, coffee, toast, cake and biscuits, a place to rest for a while, and have a friendly chat. Support offered through employment plus, access to laptops and guidance from team.  Alison and Gavin Friday; 01227 427481; canterbury@salvationarmy.org.uk
Shelter	Shelter Offering advice and support services offer one-to-one, personalised help with housing issues and homelessness. Housing advice line 08088004444
SOCIAL SERVICES	Social Services Offering services for the benefit of the community, such as education, medical care, and housing. 08458247100
Thanington Neighboarkood Resource Centre	Thanington Neighbourhood Resource Centre A small resident-led charity, which provides services, facilities and activities for an acknowledged area of deprivation by providing rooms for meetings/training. Thanington Road, Canterbury, CT1 3XE 01227 767720 info@thanington.org

### Food

The following organisations provide places to eat and drink. There is also a list of places that provide food parcels on different days.

	Age UK Canterbury
	Aiming to provide life-enhancing services and vital support to people in
Canterbury	later life. Delivering a range of services.
*ageUK	The Centre, Castle Row 01227 462368
	info@ageukcanterbury.org.uk
	Canterbury Food Bank CIO
FOOD	Caring for local people in crisis. Covering Canterbury, Whitstable and
FOOD	Herne Bay.
BANK	01227 936450 (option 2) between 9am-2pm
CANTERBURY & DISTRICT	www.canterburyfoodbank.org
	Canterbury Umbrella
	Drop in for folk with mental health problems.
CANTERBURY	·
OMBRELLA	
	Centre: Mon-Fri 8am-4pm Cafe: Mon-Fri 8am-3pm
catching War A	Catching Lives
LIVES	Support for homeless and vulnerably housed.
	Open 7 days a week- Drop-in 9-2pm. Activities 2-4pm. Evening drop-in
	(Jan- March 2024 only) 4-8pm. Please note- closed between 1:30-
	5:00pm on Wednesdays.
	Canterbury Open Centre, Station Road East, Canterbury
	info@catchinglives.org 01227 464904
	Chartham Village Pantry
CHARTHAM VILLAGE	Food parcel service in Chartham
PANIKY	Charthampantry@gmail.com
Demonstrating the practical love of God in our local community	Facebook: @thecitychurchinchartham
THE CITY CHURCH	r deeseoki. G tricoity chareminina triam
	Cityspace
City Coo	A sanctuary in the city, for community, creativity and space. Tea,
cityspace	Coffee, Cake and Chat.
	47 Northgate, CT1 1BE;
	Contact Lyndall Bywater; canterburyboilerroom@gmail.com
	Tuesday 5pm-7pm; Wednesday 11am-1pm and 3pm-5pm;
	Thursday 3pm-5pm
	Lily's Bistro
	A community using a love of food, community and the environment to
	feed into their ambitions. There is a Bistro on Palace Street open
(Lilys)	Tuesday-Saturday 10am-4pm and a café as part of the hub at the
	Baptist Church Thursday and Friday 11am-2pm.
	info@lillysbistrocatering.com Zoe Roda 01227769555
	Querns Community Centre
	Querns Community Centre is a welcoming and friendly centre available
	for the community; and used by support groups.
Chicos .	For more information contact Jane on 01227478958;
	Quernscommunity@btconnect.com or visit their page on Facebook
	Quernscommunity@btcomect.com of visit their page of racebook

#### Route 23



One day a week pop up coffee shop based in Spring Lane
Neighbourhood Centre. Open every Tuesday from 9am-3pm, Route 23
serves a range of hot drinks including fresh cappuccino and latte, a
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route23.projectmanager@gmail.com

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hubdeveloper@canterburybaptistchurch.org.uk

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Alison and Gavin Friday; 01227 427481; canterbury@salvationarmy.org.uk

#### **Provision of food parcels in Canterbury**

**Tuesday** Querns Community Centre – 10:00-11:00

Wednesday Umbrella Centre – 10:00-3:30

Prince of Wales youth club – 10:30-12:30

**Thursday** The Hub (Baptist Church Hall) – 11:00-1:00

Friday All Saints Church – 10:00-12:00

## Churches

These are all Churches offering places for Christian worship as well as other support.

1	All Saints Church
All Saints	Sunday Services: 9:00am and 11:00am
	Military Road; Canterbury, CT1 1PA
Canterbury	Revd. Patrick Ellisdon <u>revellisdon@gmail.com</u> 01227904800
	www.allsaintscanterbury.co.uk
	Barton Church
	Sunday Service: 10:30am at Canterbury College
	32 Barton Road, Canterbury, CT1 1YQ 01227 470086
	Pastor: Oz Power <u>office@bartonchurch.org.uk</u>
	Canterbury Baptist Church
	Sundays 10:30am
	St. Georges Place, Canterbury, CT1 1UT
	office@canterburybaptistchurch.org.uk
	01227 456204
	Canterbury Cathedral
	Services everyday – see website
₩.	Sunday Choral Eucharist: 11:00
cathedral	The Precincts, Canterbury, CT1 2EH
	enquiries@canterbury-cathedral.org
	www.canterbury-cathedral.org/worship/our-services
	Canterbury Christian Chinese Centre
	Sunday services 1:30pm
	St. Andrew's Church, Watling Street, CT1 2UA
	Wu Yunhai/Zhong Chijun
	ccccuk.org
	07873 498 965
	Canterbury Quaker Meeting
	Sundays: 10:45
QUARTERS	Thursdays: 1:00pm
Canterbury Quaker Meeting	Friends Meeting House, 6 The Friars, CT1 2AS
	Canterburyclerk@kentquakers.org.uk
	Canterbury Vineyard Church
	Sundays:10:30 am
	The Archbishop's School, St. Stephen's Hill, CT2 7AP
canterburyvineyard	Jim and Korenne Denison
ovar proposa reas sma	Canterbury Vineyard Church, PO BOX 1072, Canterbury, Kent, CT1
	9JL , , , , , , , , , , , , , , , , , , ,
	admin@canterburyvineyard.com
	Emmanuel Church
	Sundays: 10:30am and 6:00pm
Emmanuel Church	St. Stephen's Junior School, Hales Drive, CT2 7AD
CANTERBURY	Richard Hagan
	richard@emmanuelcanterbury.org.uk
	emmanuelchurchcanterbury@gmail.com (general email)
	Chimanacienareneanterbary@gman.com (generareman)

	Favour House Church
	Sundays online 10:30am www.favourhousechurch.com
1	King James; Chizzy James; Dr. Kene Igweonu
FAVOUR HOUSE CHURCH	
	114 Blean Common, Blean, Canterbury, Kent, CT2 9JJ
	office@favourhousechurch.com 0745 0258 282
. 💥 .	French Protestant Church of Canterbury
	Worship in French every Sunday at 3pm The chapel of the Black Prince
	Pastor Anne Oakley
	New Life Church
	Sundays: 11am
New Life Church	Woolf lecture theatre, Giles lane, University of Kent.
Canterbury	Aaron and Akua Berko
	office@newlifecanterbury.org 01227634300
	St. Andrew's United Reformed Church
St. Andrew's United	Sundays: 10:30am
Reformed Church	Watling Street, Canterbury, CT1 2UA
	Revd. Bernard Fidder
	01227 464643 office@standrewscanterbury.org
	St. Cosmus and St. Damian; Blean
St. Cosmus and St.	Sundays: 8am and 10am
<b>Damian Blean</b>	Tyler Hill Road, Blean, CT2 9HT
	Revd. Dr. Stephen Laird
	bleanchurch@btinternet.com; 01227 763373; www.bleanchurch.net
	St. Dunstan's; St. Mildred's; St Peter's
	Sundays:
St. Mildred	<ul><li>1st &amp; 3rd Sundays - 10:00 at St Dunstan's</li></ul>
5/1	<ul><li>2nd &amp; 4th Sundays 9:30 at St Peter's &amp; 11:00 at St Mildred's</li></ul>
	<ul> <li>Every Sunday 8:00 Said Eucharist at St Dunstan's</li> </ul>
***	<ul> <li>Every Wednesday 10:00 Said Eucharist at St Mildred's</li> </ul>
Cantarlow	<ul> <li>5th Sundays "United Benefice Eucharist"</li> </ul>
	Benefice Administrator: 07591 513812
	Rector: Revd. Jo Richards
	St. Martin and St. Paul
RTIN & SX	Sundays
2	Communion 9.00am - at St Martins
TS JE	Parish Eucharist 10.30am - at St Paul's
CANTON	Revd. Mark Griffin
WIERBUY	Parish office: St Paul's Church, Church Street (St Paul's) Canterbury,
	CT1 1NH. 01227 768072 office@martinpaul.org
smb st mary bredin	St. Mary Bredin (SMB)
	Sundays: 10:30am and 6:30pm
	Nunnery Fields, Canterbury, CT1 3JN
	Revd. Barney de Berry 01227 453777; office@smb.org.uk
	St. Michael and All Angels, Harbledown
St. Michael and All	Sundays 10am.
Angels, Harbledown	St. Michael and All angels, Church Hill, Harbledown, CT2 8NW
	Fr. Peter Harnden, 01227 479377

	St. Peter's Methodist Church
	Sundays: 10:30am
St. Peter's Methodist	St. Peter's Methodist Church, St Peter's Street, Canterbury, Kent, CT1
Church	2BE
	Revd. Tim Nicholls
	Office 01227 459449 office@canterburymethodistchurch.co.uk
	St. Stephen's
	Sundays: 8am 10:30am; 4pm
St. Stephen's Church	Hales Drive; Canterbury; CT2 7AB
	Revd. Kevin Maddy; 01227 477171
	ststephenscanterbury.net
	St. Thomas of Canterbury, Roman Catholic Church
A STATE OF THE STA	Sundays: 8am, 9.30am, 11am, 6pm
	59 Burgate, Canterbury, CT1 2HJ
	01227 462896 <u>canterbury@rcaos.org.uk</u>
	Reverend Canon Anthony Charlton
†	Thanington Parish Church
<b>A</b>	www.thaningtonparishchurch.org.uk
	Sundays at 10am
Thanington	St. Nicholas Church, Thanington Road, Canterbury, CT1 3XE
PARISH CHURCH	Currently have a 4pm gathering for families on 1st and 3rd Sundays.
	Revd. Nick White, 07562 560695
	revnickwhite@gmail.com
	The City Church
	Sundays: 10:15am Canterbury Academy, Knights Avenue, CT2 8QA
THE CITY	Martin Segal
CHURCH	Church office: 34A Simmonds Road, Wincheap Industrial Estate,
OHOROH	Canterbury, CT1 3RA
	info@thecitychurch.org.uk 01227 455440
THE J	The Salvation Army
THETION	Sundays: 10am
(SALVARMY)	Whitehorse Lane, Canterbury, CT1 2RU
	Alison and Gavin Friday
	canterbury@salvationarmy.org.uk 01227 472781
	Trinity Baptist Church, Canterbury
1	Sundays
Baptist Church An Oasis Of Restoration	Jubilee Hall; Cow Lane, Wincheap, CT1 3RT
	Pastor Godfred Afrifa

office@tbccanterbury.org.uk 07983528309

## Refugee and support for displaced people

These organisations provide practical and emotional support to those living in Canterbury who are refugees.

	Canterbury4Ukraine
	Local organisation supporting Ukrainians displaced by the war in their
	country and assisting with Family Placements in and around Kent.
	Canterbury.for.ukraine@gmail.com
	Citizens Advice Bureau Canterbury District
citizens Canterbury	Providing free, confidential and impartial advice and campaigning on
advice District	big issues affecting people's lives.
	01227 452762 3 Westgate Hall Road, CT1 2BT
	Citizens Advice Bureau Herne Bay District
citizens	Providing free, confidential and impartial advice and campaigning on
advice	big issues affecting people's lives.
Herne Bay	185/187 High Street, Herne Bay, CT6 5AF 01227 740647
Ethnic Minorities in Canterbury	Ethnic Minorities in Canterbury
	Ethnic Minorities In Canterbury (EMIC), is a user led organisation
EMIC	working as a collective voice for minority ethnic communities in
	,
	Canterbury. We promote health & wellbeing, cultural diversity, and
	Social cohesion. We act as a cultural bridge between the
	communities and mainstream service providers. We work to help
	BAME individuals to integrate and connect with local ethnic
	communities.
	07123654784 emiccanterbury@gmail.com www.emic.org.uk
	Kent Refugee Action Network
KRAN	Working with separated young refugee and asylum seekers.
RRAIN	Providing a safe, positive space supporting them to succeed.
	34 Simmonds Rd; Wincheap; CT1 3RA 01227 634320
	razia@kran.org.uk
	Working with refugees
WORKING WITH	Canterbury Diocese provides meaningful response to the issues
REFUGEES	surrounding refugees and migrants. The Diocese runs several
Canterbury Diocese	activities and provides support for forcibly displaced people including
,	Ukrainians and UK sponsors. Contact Domenica Pecoraro;
	07801898215; dpecoraro@diocant.org
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## **Housing Support**

The following organisations provide support for those who are struggling with housing.

	Canterbury City Council
1, 1	with a variety of services including benefits; support; housing; and
	council tax.
CANTERBURY	Military Road, Canterbury, CT1 1YW
CITY COUNCIL	01227 862000
	Customer.services@canterbury.gov.uk
	Canterbury City Council Housing
<u> </u>	Providing advice for planning, housing, licensing, parking, transport,
No.	environment, community safety.
CANTERBURY CITY COUNCIL	Head of Housing and Community – Marie Royle
HOUSING	housingadvice@canterbury.gov.uk
	01227 862000/01227 862518
	Director of People and Places – Suzi Wakeham
	Catching Lives
catching W w	Support for homeless and vulnerably housed.
LIVES	Open 7 days a week- Drop-in 9-2pm. Activities 2-4pm. Evening drop-in
	(Jan- March 2024 only) 4-8pm. Please note- closed between 1:30-
	5:00pm on Wednesdays.
	Contails to Contail Contail Contails to
	Canterbury Open Centre, Station Road East, Canterbury
	info@catchinglives.org 01227 464904
	CHAC – Canterbury Housing Advice Centre
CANTERRIEV	A registered charity with the objective of relieving poverty and
	homelessness in the Canterbury District.
CHUS	2nd Floor, 24 Burgate Canterbury Kent CT1 2HA
CADVICE O	01227 762605 or email adviceteam@chac.co.uk
CAUVICES	Drop-in centres:
	Herne Bay: Thursdays 10 am to 12 noon (185-187 High St, Herne Bay)
	Whitstable: Thursdays 1 pm to 3 pm (Whitstable Umbrella)
	Children's Social Services and Safeguarding
Children's	Safeguarding and promoting the welfare of vulnerable children and
Social	offering a wide range of care services to children and their parents.
Services and Safeguarding	Brook House, John Wilson Business Park, Reeves Way, Whitstable, CT5
Saleguarding	3SS
	03000418433 07717852866
	Emmaus
	Providing a home and meaningful work for formerly homeless in our
Ø <sub>m</sub> ,	community in Dover, we also sell second-hand furniture and goods.
emmaus	Phone: 01304 204550 email: communityleaderdover@emmaus.org.uk
	Address: Emmaus Dover, Archcliffe Fort, Archcliffe Road, Dover, CT17
	9EL.
	Look Ahead
Look Ahead CARE SUPPORT AND HOUSING	Working with people to make choices, achieve goals and take control
	of their lives through high quality care, support and housing.
	03330104600
	getintouch@lookahead.org.uk

	Porchlight
<b>(h)</b>	Striving for a fairer society where vulnerable people find stability, the
Porchlight Charging attitudes - Changing three	most excluded are included, and where homelessness and poverty are
	things of the past. 08005677699 <u>helpline@porchlight.org.uk</u>
	Rising Sun
	Offering support and guidance for adults, children and families
	affected by domestic abuse. Office opening hours: 9-5 Monday - Friday
Rising Sun	01227 452852 referrals@risingsunkent.com
Domestic Violence & Abuse Service	One Stop every Thursday 09:30 – 12:30. At <u>Riverside Children's Centre</u> ,
	Kingsmead, Canterbury CT2 7PH. No appointment necessary.
	Shelter
Shelter	Offering advice and support services offer one-to-one, personalised
Oriolici	help with housing issues and homelessness.
	Housing advice line 08088004444
	Social Services
LAND.	Offering services for the benefit of the community, such as education,
SOCIAL	medical care, and housing.
SERVICES	08458247100
	The Forward Trust
	Forward Trust - Substance Misuse Service
Forward Break the cycle	The Forward Trust empowers people to break the cycles of addiction
Break the cycle	or crime to move forward with their lives. Also offering support to the
	family and friends of people who are worried about their loved one's
	substance use.
	Telephone: 01227 201 778
	Email: canterbury@forwardtrust.org.uk
	You can self-refer into treatment for support via telephone or through
	our referral form online on our website:

## Grants

The following organisations can be applied to for grants of varying amounts, for varying reasons.

ACTS 435	Acts 435  Provision of grants for those in need working with Churches and other organisations. Rachel Target <a href="mailto:rtarget@diocant.org">rtarget@diocant.org</a>
Canterbury BID BUSINESS IMPROVEMENT DISTRICT	Canterbury BID  A business-led partnership that agree by ballot to pay an extra levy based on rateable value to fund activities, services and improvements that will benefit businesses in the local area.  House 20, Graylaw, 22 Watling Street, CT1 2VA  Lisa Carson 01227 787055
Canterbury Relief in Need	Canterbury Relief in Need Provision of grants for those in need – postcode related. c/o Farley Page LLP Solicitors 39 St. Margeret' Street, Canterbury, CT1 2YX
Connecting Canterbury	Connecting Canterbury  A Community Bank and Hub, offering access to Canterbury residents in need. Help with debt, housing, benefits, finances, budgeting, mental health or something else. 07999 900659  connectingcanterbury@diocant.org  Thursday – Baptist Hub 11:00-1:00 Friday – All Saints Church 10:00-12:00
KSAS	KSAS  Kent Support and Assistance Services offering crisis support to residents within KCC's boundaries.  Application via <a href="https://www.kent.gov.uk/KSAS">https://www.kent.gov.uk/KSAS</a> (only once applicants have exhausted all other support opportunities eg. Budgeting, loans, food banks, emergency payments)
Streynsham's Trust	Streynsham's Trust  One off grants for people in need who live in the ecclesiastical parish of St. Dunstan's, Canterbury for essential items. Educational grants are also available for people normally resident in the parish.  Clerk to the trustees, PO Box 970, CT1 9DJ 0345 0944 769

## **Mental Health**

The following organisations provide support, guidance and activities for people with mental health difficulties.

CANTERBURY UMBRELLA	Canterbury Umbrella Drop in for folk with mental health problems. St. Peter's Place 01227 767660 enquiries@canterburyumbrella.org Centre: Mon-Fri 8am-4pm Cafe: Mon-Fri 8am-3pm
catching My LIVES	Catching Lives Support for homeless and vulnerably housed. 13 Station Road East, Canterbury info@catchinglives.org 01227 464904
Children's Social Services and Safeguarding	Children's Social Services and Safeguarding Safeguarding and promoting the welfare of vulnerable children and offering a wide range of care services to children and their parents. Brook House, John Wilson Business Park, Reeves Way, Whitstable, CT5 3SS 03000418433 07717852866
Connecting Canterbury	Connecting Canterbury  A Community Bank and Hub, offering access to Canterbury residents in need. Help with debt, housing, benefits, finances, budgeting, mental health or something else.  07999 900659 <a href="mailto:connectingcanterbury@diocant.org">connectingcanterbury@diocant.org</a> Thursday – Baptist Hub 11:00-1:00  Friday – All Saints Church 10:00-12:00
Look Ahead CARE SUPPORT AND HOUSING	Look Ahead Working with people to make choices, achieve goals and take control of their lives through high quality care, support and housing. 03330104600 getintouch@lookahead.org.uk
Porchlight Charging attitudes - Charging lites	Porchlight  Striving for a fairer society where vulnerable people find stability, the most excluded are included, and where homelessness and poverty are things of the past.  08005677699  headoffice@porchlight.org.uk
RED ZEBRA COMMUNITY SOLUTIONS	Red Zebra  Providing a social prescribing service in Canterbury, Faversham, Herne Bay, and Whitstable, helping to connect people to services and groups to improve wellbeing.  Email: <a href="mailto:socialprescribing@redzebra.org.uk">socialprescribing@redzebra.org.uk</a> Phone: 01227 272781  Website: <a href="mailto:https://redzebra.org.uk/social-prescribing">https://redzebra.org.uk/social-prescribing</a> Address: Unit B2, Clover House, 1 Thanet Way, Whitstable, Kent, CT5 3QZ

#### Rising Sun



Offering support and guidance for adults, children and families affected by domestic abuse. Office opening hours: 9-5 Monday - Friday 01227 452852 referrals@risingsunkent.com

One Stop Shops for in-person advice run every Thursday 9:30-12:30 Prince of Wales Youth Centre; 23 Military Road, Canterbury, CT1 1YX. No appointment necessary.

#### Samaritans



Whatever you're going through, a Samaritan will face it with you. 24 hours a day, 365 days a year. Call 116 123 jo@samaritans.org

## **Addiction Support**

The following organisations provide support for those caught in cycles of addiction and those supporting them.

catching W	Catching Lives
LIVCS	Support for homeless and vulnerably housed.
	13 Station Road East, Canterbury
	info@catchinglives.org
	01227 464904
PRANK	FRANK
	Offering honest information and advice about Drugs.
	0300 1236600
	Text 82111
	www.talktofrank.com
<b>(h)</b>	Porchlight
Porchlight Changing etitludes - Changing lives	Striving for a fairer society where vulnerable people find stability, the
	most excluded are included, and where homelessness and poverty are
	things of the past.
	08005677699
	headoffice@porchlight.org.uk
<b>Forward</b> Break the cycle	The Forward Trust
	The Forward Trust empowers people to break the cycles of addiction
	or crime to move forward with their lives. Also offering support to the
	family and friends of people who are worried about their loved one's
	substance use.
	02039815525
	Info@forwardtrust.org.uk

#### Other organisations

The following organisations offer a variety of different types of support.



#### **Canterbury Street Pastors**

A multi-church initiative. Patrolling the city streets on Saturday nights between 9pm-2am all year round. Trained volunteers are there to help, care and listen. The aim is to keep people and the streets of Canterbury safe, working with police and door staff.

Website: <a href="https://streetpastors.org/locations/canterbury">https://streetpastors.org/locations/canterbury</a>

Contact: Andrew Pantling <a href="mailto:coordinator@canterburystreetpastors.org">coordinator@canterburystreetpastors.org</a>
St. Andrews United Reformed Church, Watling Street, Canterbury, CT1
2UA



#### **Necessary Furniture**

Through the re-distribution of household goods Necessary Furniture makes a positive contribution to the welfare of the disadvantaged in our community.

Open: Mon - Fri 9.00am - 4.30pm

Sat 9.00am - 4.00pm

Unit 2B, Canterbury Industrial Park, Island Road, Hersden, Kent, CT3 4HQ

necessary furniture@hotmail.com



#### **Probation department**

Canterbury Probation 01227 387 100 Ashford Probation 01233 552 260



#### Streetvet

Providing veterinary care for pets belonging to homeless people.



#### St Vincent de Paul Society

Responding to direct requests for help from individuals and families. Contact in Canterbury – Roberta 07902855622



#### **Volunteer Centre**

Aiming to support, promote and develop volunteering opportunities within the Canterbury District.

Tower Works, Simmonds Road, Wincheap Business Park, Canterbury, CT1 3RA

01227 452278